

## **Amendments to the Claims**

This listing of claims will replace all prior versions, and listings, of claims in the application:

1-15. (Cancelled)

16. (Currently Amended) A computer implemented method for providing information relating to service activity for a plurality of building sites and operation data for one or more systems located at one or more building sites:

providing a web portal comprising a database, and storing service related information about a plurality of building sites and operational data about one or more systems located in said one or more building sites in said database;

receiving at said web portal a request for information about service activities for one or more systems at one or more building sites from one or more clients;

determining at said web portal service activities that are implicated by said request;

transmitting from said web portal service activity information implicated by said request to a client;

receiving at said web portal a request for operational data related to said service information transmitted by said web portal, said operational data including information about the functional operation of a system to allow a user to determine whether the service was properly completed;

determining at said web portal the operational data implicated by said request; and

transmitting from said web portal operational data implicated by said request to a client.

17. (Previously Presented) The method according to claim 16, wherein said service activity information further comprises service contract information.

18. (Previously Presented) The method according to claim 16, wherein said service activity information further comprises information about the types of services being provided.

19. (Previously Presented) The method according to claim 18, wherein said service activity information further comprises information about the types of systems being serviced.

20. (Previously Presented) The method according to claim 16, wherein said service activity information further comprises information about the status of service activities.

21. (Previously Presented) The method according to claim 16, wherein the step of providing a web portal comprises providing a web server.

22. (Currently Amended) A computer implemented method for providing information relating to service activity for a plurality of building sites and operation data for one or more systems located at a building site:

providing a web portal comprising a database, and storing service related information about a plurality of building sites and operational data about one or more systems located in more or more of said building sites in said database;

receiving at said web portal a request for operational data about one or more systems from one or more clients, said operational data including information about the functional operation of the one or more systems to allow a user to determine potential problems with a system;

determining at said customer web portal operational data implicated by said request;

transmitting said operational data implicated by said request; to a client;

receiving at said web portal a request for service information related to said operational data from one or more clients;

determining at said customer web portal service information implicated by said request; and

transmitting said service related information implicated by said request to a client.

23. (Previously Presented) The method according to claim 22, wherein said service activity information further comprises service contract information.

24. (Previously Presented) The method according to claim 22, wherein said service activity information further comprises information about the types of services being provided.

25. (Previously Presented) The method according to claim 22, wherein said service activity information further comprises information about the types of systems being services.

26. (Previously Presented) The method according to claim 22, wherein said service activity information further comprises information about the status of service activities.

27. (Previously Presented) The method according to claim 22, wherein the step of providing a web portal comprises providing a web server.

28. (Currently Amended) A system for providing information about a plurality of building sites comprising:

a server comprising a database for storing operational data from a plurality of systems located in said plurality of building sites and for storing service activity information about said systems from a plurality of building sites, said server capable of being operatively connected to one or more clients through a network, said server receiving requests for said operational data and said service activity data for one or more systems and transmitting said operational data and service

activity data to a client, wherein said operational data includes information about the functional operation of the system to allow a user to determine potential problems with a system.

29. (Previously Presented) The system according to claim 28, wherein said service activity information further comprises service contract information.

30. (Previously Presented) The system according to claim 28, wherein said service activity information further comprises information about the types of services being provided.

31. (Previously Presented) The system according to claim 28, wherein said service activity information further comprises information about the types of systems being serviced.

32. (Previously Presented) The system according to claim 28, wherein said service activity information further comprises information about the status of service activities.

33. (Previously Presented) The method according to claim 16, wherein said one or more systems is selected from the group consisting of HVAC systems, fire safety systems and mechanical systems.

34. (Previously Presented) The method according to claim 22, wherein said one or more systems is selected from the group consisting of HVAC systems, fire safety systems and mechanical systems.

35. (Previously Presented) The system according to claim 28, wherein said system is selected from the group comprising HVAC systems, fire safety systems and mechanical systems.